



## **Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law**

Accra complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Accra does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Accra provides (at all locations):

- Free supports and services to people with disabilities to communicate effectively with us.
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Verbal interpretation in other languages

If you need these services, please contact your local Accra office or Accra staff. If you believe that Accra has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Accra Privacy Official by:

Mail: 1011 1<sup>st</sup> St. S.  
Suite 315  
Hopkins, MN 55343  
Phone: 866-935-3515  
Fax: 952-935-7112  
Email: [EmployeeCare@accracare.org](mailto:EmployeeCare@accracare.org)

If you need help filing a grievance, the Accra Privacy Official is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

Electronically through their portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> Mail: U.S. Department of Health and Human Services  
200 Independence Avenue,  
SW Room 509F, HHH  
Building Washington, D.C.  
20201

Phone: 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available: <http://www.hhs.gov/ocr/office/file/index.html>.